

PLEASE READ BEFORE REGISTERING OR MAKING A PAYMENT

Boone County Regional Sewer District (BCRSD) is now billing your sewer service directly. Please DO NOT attempt to register your Customer Portal account or pay your bill until you receive your first BCRSD bill in the mail. Your first bill will arrive within 1–2 weeks of receiving this notice in a postcard format, similar to the example provided below.

BOONE COUNTY REGIONAL SEWER DISTRICT
1314 N. 7TH STREET, COLUMBIA, MO 65201
(573) 443 2774
CID XXXX
SERVICE DATES 08/01/2026 - 09/01/2026
ACCOUNT NO. XXXXX-X

SERVICE ADDRESS

100 SERVICE TEST ST

Previous Balance	402.04
Payments	0.00
Adjustments	0.00
Prior Balance	402.04
Water Usage Fee	372.98
Base Service Fee	29.06
Current Charges	402.04

DUE DATE: 08/31/2026
DUE BEFORE DUE AFTER
804.08 820.16



DUE DATE: 08/31/2026
DUE BEFORE DUE AFTER
804.08 820.16

CID: XXXX
ACCOUNT NO. XXXX-X
www.bcrsd.com

RETURN THIS PORTION WITH PAYMENT

EXAMPLE BILL



CUSTOMER NAME
ADDRESS LINE 1
ADDRESS LINE 2
CITY, STATE ZIP CODE

WAIT FOR YOUR FIRST BILL

Do not register your account or attempt to pay online until you receive your first BCRSD postcard bill. Your Account Number and CID printed on that bill are required to access your account.

MORE DETAILS ABOUT BILLING ON THE BACK SIDE OF THIS PAGE

WHY CAN'T I REGISTER YET?

Your first bill contains your unique:

- **Account Number**
- **Customer Identification Number (CID)**

These numbers are required to:

- **Register your Customer Portal Account**
- **View your account online**
- **Make online payments**
- **Enroll in AutoPay**
- **Enroll in Paperless Billing**

Until you receive your first bill, your account cannot be accessed by you or by BCRSD staff. Please wait until your first bill arrives before contacting us with account-specific questions.

Transisiton from Boone Electric Cooperative (BEC)

If you received your final shared utility bill from BEC in July 2026, continue paying that bill through BEC. September 9, 2026 is the last day BEC will accept payments for shared utility bills dated July 2026 or earlier. Beginning with BCRSD bills dated August 2026 or later, all billing questions and payments must be directed to BCRSD.

Ways to Pay

After you receive your first BCRSD bill, visit www.bcrsd.com to view all available payment options. All late fees will be waived during the first 90 days, to allow ample time to set up your account(s).

Payment information can be found by:

- **Selecting "Pay Your Bill" from the 'Customer Service' dropdown menu; or**
- **Clicking the "Pay Your Bill" button on the homepage.**

Need Assistance?

If you have not received your first postcard bill after the two weeks of receiving this notice, please contact us.

Signing up for the Boone County Regional Sewer District Customer Portal

By signing up for the **BCRSD Customer Portal** you will be able to view, print, and pay your bills online. You will also be able to view your bill, payment, and usage history.

- 1 Go to the following website:  <https://bcrsd.authoritypay.com>
or
www.bcrsd.com
'Pay Your Bill' button

- 2 Click on **'Create a new account?'**  Not registered?
Get started today. All you need is your account number and CID from your bill. [Create a new account?](#)

- 3 Enter your Account Number and CID which can be found on your bill. You will also need to enter a valid email address and password.

Click **Create Account** 

Create an Account

Create Account	

- 4 A Registration Confirmation window will appear. No action is needed on this window. The Verification Email will only be active for **4 Hours** and will require you to verify your email within that 4 hour time window.

You have successfully registered your account. A verification email has been sent to your email address. Please check your inbox. The verification email will expire in 4 hours. You must verify your account before you can sign in.

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You will also receive an email confirmation. You must click on the link provided in this email to complete your enrollment.

Hello John Doe,

Follow the link below to verify your email and finish your account registration:

<https://bcrsd.authoritypay.com/user/verify-registration?token>



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After clicking on the verification link embedded in the email, you will be re-directed to the Account Verification screen. Click on the green 'Click to Verify' button to complete verification.

Account Verification

 Click To Verify



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You should now see a green message confirming verification was successful. Now you can then re-enter your email and password and select **Login** to access your Customer Portal Account.

Your account and email have been verified. You can now login to manage your account.

Existing Customers

Email Address

johndoe@example.com

Password

••••••••••••••••

[Forgot Password?](#)

[Not Registered?](#)

Login