From: Stephens, Jesse
To: Perkins, Drew

Subject: Muni-Link Billing Software Update - Item H(1)(A)

Date: Friday, November 14, 2025 8:35:05 AM

Attachments: <u>image001.png</u>

Dear Board of Trustees,

We are currently still in the preliminary phases of the engagement and development phase of the software. We anticipate a significant amount of the coordination work for the project will happen during the month of December. This will work out nicely, as we are currently trying to finish up the transition on the IT system from BEC to GFI, and the folks involved will be able to transition on working on the IT conversion process over to the billing conversion process in an orderly fashion. We will continue to keep you posted on this progress on a monthly basis.



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