

**From:** [Stephens, Jesse](#)  
**To:** [Perkins, Drew](#)  
**Cc:** [Stephens, Jesse](#)  
**Subject:** Muni-Link Contract Approval - Item I)(10)  
**Date:** Monday, September 15, 2025 12:49:40 PM  
**Attachments:** [BCRSD - MUNI-LINK CONTRACT WITH SCHEDULE A.pdf](#)  
[image001.png](#)

---

Dear Board of Trustees,

I'm seeking a motion to allow the Interim Executive Director to execute the attached contract and quote with Muni-Link.



***Jesse Stephens, Facilities Engineering Manager***  
Boone County Regional Sewer District (BCRSD)  
1314 N. 7th St., Columbia, MO 65201  
C: 573.239.4025 | O: 573.443.2774  
e: [jstephens@bcrsd.com](mailto:jstephens@bcrsd.com) | w: [www.bcrsd.com](http://www.bcrsd.com)



## SOFTWARE LICENSE AGREEMENT

---

THIS AGREEMENT, effective as of the date the last party executes this Agreement as set forth next to their signature below, is made between Muni-Link, LLC, a Delaware corporation with offices at Stadium Drive, PO Box 250, Bellwood, PA 16617 (hereinafter "Muni-Link"), and Boone County Regional Sewer District, 1314 N 7<sup>th</sup> St., Columbia, MO 65201 (hereinafter "Customer").

### 1. LICENSE GRANT

Muni-Link hereby grants to Customer a non-exclusive, non-transferable, non-sublicenseable right to use the Services identified in Schedule A attached hereto or additional Schedules to be attached hereto in the future (Schedule A and/or future Schedules referred to hereinafter as "the Schedules") (hereinafter "Services") solely for Customer's own internal business purposes. All rights not expressly granted to Customer are reserved by and to Muni-Link. No ownership in the Services is transferred hereunder. Customer grants to Muni-Link an irrevocable license to use or incorporate into the Services any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by Customer or Customer's users.

### 2. MUNI-LINK SERVICE SUPPORT TO CUSTOMER

Muni-Link maintains a full-time, dedicated, and professional support staff to provide assistance to Customers. The support staff will answer process and "how-to" questions, resolve user problems, configure software changes requested by Customer, and review and explain new features when they are released. This support is available by telephone and email. Additionally, Muni-Link provides video tutorials, "Help Cards", periodic webinars and other support resources. This support is included as part of the standard monthly fee referenced on the Schedules attached hereto with respect to those particular services.

### 3. MUNI-LINK RESPONSIBILITIES

3.1 Muni-Link shall use commercially reasonable efforts to make the Services generally available 99.5% of each calendar month, except for: (a) planned downtime, with at least 48 hours of advance notice to the Customer, which will be scheduled during hours other than Monday through Friday, 8:00 AM to 5:00 PM, whenever reasonably possible; and (b) downtime caused by circumstances beyond Muni-Link's reasonable control, including but not limited to, acts of nature, acts of government, flood, fire, civil unrest, threat of terrorism, strike or other labor problem not involving Muni-Link's employees, telecommunications or computer failures or delays, and unauthorized and/or illegal network intrusions or cyber-attacks that result in damage to the Services or operate to prevent use of the Services by Muni-Link and/or the Customer.

3.2 Muni-Link shall use commercially reasonable efforts to maintain the confidentiality of Customer Data, the security and integrity of the Services, and to promptly respond to and attempt to fix problems that interfere with the smooth and effective operation of the Services and/or Customer's use thereof.

3.3 Muni-Link shall use commercially reasonable efforts to monitor its Services and take commercially reasonable actions to make Muni-Link's Services secure from unauthorized access, network intrusions, cyber-attack, or subject to viruses or malware.

#### **4. CUSTOMER RESPONSIBILITIES**

4.1 Customer may use the Services only for Customer's internal business purposes. Customer and its authorized users shall not: (a) knowingly send or store material with any virus, worm, or other harmful computer code; (b) intentionally interfere with or disrupt the integrity or performance of the Services in whole or in part; or (c) attempt to gain unauthorized access to the Services or any related system or network. Customer shall take reasonable measures to protect Customer's information technology system from unauthorized access and to prevent anyone from engaging in the foregoing prohibited actions. If Customer or its authorized users engage in the foregoing prohibited actions or if Customer fails to take reasonable steps to protect Customer's information technology system from unauthorized access that results in an unauthorized user engaging in the foregoing prohibited actions, Muni-Link may immediately suspend Customer from accessing the Services until Customer corrects the violation, or Muni-Link may also terminate Customer's license and this Agreement for such breach.

4.2 Customer shall not: (a) license, sublicense, sell, resell, transfer, assign, distribute, or otherwise commercially exploit or make available to any third party any Services or the Content in any way; (b) modify, copy, or make derivative works based upon the Services or the Content; (c) create Internet "links" to or from the Services or "frame" or "mirror" any Content, other than on Customer's own intranets or otherwise for Customer's own internal business purposes; or (d) disassemble, reverse engineer, or decompile the Services in order to: (i) build a competitive product or service, (ii) build a product using similar ideas, features, functions, designs or graphics of the Services, or (iii) copy any idea, feature, function, design, or graphic of the Services. The Services licensed hereunder cannot be shared with anyone else or used by anyone other than Customer and its authorized users. "Content" means visual information, documents, software, products and services contained or made available to Customer as part of the Services.

4.3 Customer shall: (a) use reasonable efforts to prevent unauthorized access to or use of the Services or any Content in whole or in part; (b) notify Muni-Link promptly of any actual or suspected unauthorized access/use; (c) abide by all applicable local, state, and national laws and regulations, including those related to data privacy, communications, and the transmission of technical or personal data; (d) be responsible to ensure the accuracy, quality, integrity, legality, reliability, and appropriateness of all Customer Data; and (e) comply with Muni-Link's policies to obtain support and other services under this Agreement.

#### **5. CUSTOMER DATA**

5.1 All Customer Data (any data or information Customer provides or submits within the parameters of the Services including the initial conversion of data during implementation and set up) shall be and always remain Customer's and shall be considered Customer's Confidential Information. Muni-Link will retain Customer Data up to ten (10) years. Customer shall grant Muni-Link access to the Customer Data so that Muni-Link can respond to, assess, or resolve service or technical problems; in doing so, Muni-Link will maintain the confidentiality of the Customer Data.

5.2 Upon termination of this Agreement, Customer Data shall be provided to Customer in a standardized electronic format capable of being converted and/or uploaded into most databases upon payment of all outstanding invoices to Muni-Link. Muni-Link shall have no obligation to retain a copy of Customer Data longer than 30 days after delivery to Customer of the Customer Data.

5.3 Muni-Link can provide Customer Data in a standardized electronic format capable of being converted and/or uploaded into most databases to Customer during the term of this Agreement upon request of the

Customer. Customer will be responsible to pay Muni-Link's standard processing fee in effect at the time of the request.

## **6. CHANGES TO SERVICES**

Muni-Link reserves the right to: (a) upgrade, modify, replace, or reconfigure the Services at any time, and (b) change the terms of this Agreement, including Muni-Link's fee schedule, support and service terms and standards. Muni-Link will give Customer at least 60 days' advance notice of any change that significantly affects the use or cost of any Service by either an email to Customer's representative or by a posting on the Service to which the change applies. For 60 days after the foregoing notice, Customer shall have the right to terminate the Service; in which case, at Customer's request, Muni-Link will continue to provide the Service for up to 120 days so long as the monthly fee is paid current during this transition period. Otherwise, the change will be deemed effective 60 days after the notice if Customer uses the Service to which the change applies thereafter.

## **7. FEES AND PAYMENT**

7.1 Muni-Link will invoice Customer in accordance with the terms specified in the Schedules attached hereto. Customer shall pay all amounts due when they are due other than amounts due that Customer disputes in good faith ("Disputed Amounts").

7.2 Past due invoices other than Disputed Amounts will be subject to a late charge equal to 1.5% of the outstanding balance per month from the due date until paid. Customer shall also be responsible for any applicable expenses incurred with collection efforts, including but not limited to pre-litigation collection efforts, by an attorney or collection agency and court costs and attorneys' fees.

7.3 If Customer's account has a past due balance other than Disputed Amounts, Muni-Link reserves the right to suspend the Services until such amounts are paid in full, including all accrued liabilities and obligations. Customer will continue to be charged during any period of suspension. Muni-Link reserves the right to impose a reconnection fee if Customer access to the Service is suspended for non-payment, and Customer thereafter requests access to the Services.

## **8. TERM AND TERMINATION**

8.1 The term of this Agreement shall be effective from the date the last party executes this Agreement as set forth next to their signature below. Upon signing this Agreement, the Customer is obligated to pay the fees as specified in the attached Schedule A, including the Implementation, Training and Data Conversion Fee in full, and Muni-Link Software Fees for one year from the initial billing date, which will end the initial term. This Agreement shall renew automatically for additional one-year terms unless either party provides written notice of the party's intent to not renew the Agreement to the other party at least 90 days prior to the expiration of the then existing one year term. Upon termination and payment to MuniLink of all outstanding invoices including the monthly fees for the remaining months of the one-year term, MuniLink shall provide Customer with the Customer Data in a standardized electronic format as provided for in Section 5.2.

8.2 If Customer breaches this Agreement for any reason including nonpayment of invoices for Services other than Disputed Amounts, except for breach of Customer's duties in Section 4.1 in which Muni-Link may terminate the Agreement immediately, Muni-Link may terminate this Agreement after 30 days' written notice to Customer, and Customer fails to cure the breach during such 30-day period. If Muni-Link terminates the Agreement, Customer shall remain responsible to pay any balance remaining due and Muni-Link shall provide Customer Data in a standardized electronic format as provided for in Section 5.2.

8.3 If Muni-Link breaches this Agreement for any reason, Customer may terminate this Agreement after 30 days' written notice to Muni-Link, and Muni-Link fails to cure the breach during such 30-day period. If Customer terminates the Agreement, Customer shall remain responsible to pay any balance remaining

due and Muni-Link shall provide Customer Data in a standardized electronic format as provided for in Section 5.2.

8.4 In the event sufficient budgeted funds are not available to Customer in a new fiscal period, Customer shall notify Muni-Link of such non-funding at least 90 days before the current fiscal year ends and this Agreement shall terminate on the final day of Customer's current fiscal period.

8.5 Customer may terminate the Agreement (except for the initial 12-month period) for any reason or no reason by providing Muni-Link 90 days' written notice. Muni-Link shall continue to provide all Services during the 90-day period between notice of termination and the date of termination, and Customer shall remain responsible to pay all outstanding balances other than Disputed Amounts, and amounts due for the 90-day period between notice of termination and the date of termination.

8.6 Upon termination of this Agreement, Customer shall submit to Muni-Link a written and signed letter affirming that Customer has not given, sold, rented, or lent any copy or any part of the Confidential Information (defined in Section 9) in any shape or form to any third party, including any user login credentials.

## **9. PROPRIETARY RIGHTS AND CONFIDENTIALITY**

9.1 Muni-Link owns all right, title and interest in and to the Services and the Content, including but not limited to copyrights, patents, trade secrets, trademarks, and intellectual property not subject to copyright or patent but are proprietary and valuable to Muni-Link (collectively, "Proprietary Rights"). The "MUNILINK" name and logo are registered trademarks of Muni-Link, and the product names associated with the Services are trademarks of Muni-Link. Customer shall have no right or license to use the trademarks without Muni-Link's written permission. Customer shall not challenge any ownership or other right of Muni-Link with respect to the trademarks or Proprietary Rights while a customer or after termination of this Agreement.

9.2 Proprietary Rights shall constitute "Confidential Information" under this Agreement. Without MuniLink's prior written consent, Customer shall not use any Confidential Information except on a "need to know" basis to use the Services, nor shall Customer disclose any Confidential Information except as required by the laws of the state in which the Customer is located with respect to the public's "right-to-know" or "freedom of information" including but not limited to Chapter 610 of the Revised Statutes of Missouri, as amended, known as the "Missouri Sunshine Law" and any successor laws (hereinafter "RTK/FOIA laws"). Customer shall use best efforts to give Muni-Link 3 days' notice before releasing Confidential Information under RTK/FOIA laws in order to allow Muni-Link to assert any rights it may have to keep the Confidential Information confidential and not subject to disclosure. Whether Confidential Information is subject to disclosure pursuant to applicable RTKFOIA laws shall be determined in the sole discretion of Customer. In the unlikely event that Customer is subpoenaed or otherwise required by a court or governmental authority to produce Confidential Information, Customer shall notify Muni-Link as soon as practicable so Muni-Link can assert any and all rights to prevent the disclosure or limit the disclosure of Confidential Information. Customer shall utilize all reasonable security measures to protect the confidentiality of the Confidential Information. Customer acknowledges the importance of the Confidential Information and that, because other remedies are inadequate, if Customer discloses or uses any Confidential Information in breach of this Section 9.2, Muni-Link shall have the right to seek injunctive relief, and Customer waives any obligation that a bond be posted by Muni-Link in connection with such relief. In no event shall it be construed a breach of this Agreement for Customer to disclose Confidential Information that it determines, in Customer's sole discretion, Customer is legally required to disclose so long as Customer has provided the notice to Muni-Link required by this section prior to such disclosure. If requested by Muni-Link, Customer shall return all of the Confidential Information or provide proof of destruction of the same.

9.3 This Section 9 shall survive the termination of this Agreement.

## 10. REPRESENTATIONS; WARRANTIES; AND LIMITATIONS

10.1 Customer represents and warrants that the undersigned has the legal authority to enter into this Agreement, and all necessary legal action, including adoption at a public meeting, if required by Customer's state's laws, has occurred. Upon execution by the undersigned, this Agreement shall be a legally binding contract between Customer and Muni-Link.

10.2 The Services may be subject to limitations, delays, and other problems inherent in the use of the Internet and electronic communications beyond both Customer's and/or Muni-Link's control. Muni-Link is not responsible for any delays, delivery failures, or other damage resulting from the foregoing.

10.3 Muni-Link warrants and represents that the Services will conform to Muni-Link's specifications that are in effect for the Services at that time, that the Services will perform substantially in accordance with what was presented and demonstrated to Customer, and that Services will operate in a manner consistent with general industry standards, which means the Services will be reasonably free from program coding errors. Muni-Link does not warrant that the Services will be free from all errors or that all possible program defects can be corrected. Customer shall give notice to Muni-Link immediately of any perceived error, and Muni-Link shall make every attempt to resolve any error in the Services at no cost to Customer to the extent the error is related to Muni-Link's Services and not a third party. Muni-Link will provide updates to the Services as are commercially reasonable in light of changes in third party software such as computer operating systems and internet web browsers or advise Customer of any third party product or upgrade of a product that Muni-Link becomes aware cannot operate in conjunction with MuniLink's Services. Muni-Link is not responsible for changes in Customer's intellectual technology system, including hardware or software, in the absence of Customer's prior consultation with Muni-Link, that causes the Services not to operate or operate as the Services previously operated. THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

10.4 Neither party shall be liable to the other for special, incidental, punitive, exemplary, or consequential damages (including loss of data, revenue, profits, use, or other economic advantage) arising from the Services and/or this Agreement even if one party has advised the other party of the possibility of such damages and regardless of the basis of any claim, i.e., contract, warranty, tort, or strict liability. In no event shall Muni-Link's aggregate liability to Customer exceed the amounts actually paid by the Customer in the 12-month period immediately preceding the event giving rise to Customer's first claim, regardless of the number of claims arising out of or related to this Agreement. Both parties acknowledge this Section 10.4 is reasonable in light of the cost of the Services and the length of the term of the Agreement.

10.5 To the fullest extent permitted by law, Customer and Muni-Link shall indemnify, defend, save and hold harmless the other party, its affiliates, officers, directors, and employees from and against any and all claims, damages, losses and expenses (including but not limited to attorney's fees) brought against either party by a third party (person or entity not a party to this Agreement) relative to Customer's or Muni-Link's use of the Services hereunder and the Customer Data arising by reason of its act or failure to act, negligent or otherwise. The applicable party shall provide written notice of a potential or actual claim to the other party within 7 business days of becoming aware of such potential or actual claim. Neither party shall be required to indemnify, defend, save or hold harmless the other party for claims damages, losses or expenses brought as a result of the other party's act or failure to act, negligent or otherwise. Nothing in this Agreement shall be construed as a waiver of any governmental immunity of the Customer, its official, or any of its employees in the course of their official duties.

## 11. GENERAL



11.1 Neither party may assign any rights or obligations hereunder, whether by operation of law or otherwise, without the other party's prior express written consent, which consent shall not be unreasonably withheld. The Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns.

11.2 No joint venture, partnership, employment, or agency relationship exists between Muni-Link and Customer. Customer agrees that Muni-Link can reference Customer's name and/or logo for the sole purpose of simply acknowledging Customer as one of Muni-Link's customers until Customer gives notice of its intent to terminate this Agreement or this Agreement otherwise terminates as provided for herein.

11.3 Muni-Link may notify Customer by means of a general notice on the Services, by email, or by written mailed communication, as per Customer's contact information in the Schedules attached hereto with respect to the Services in such Schedules. Notice shall be deemed to have been given within three (3) business days after mailing or 12 hours after sending an email or posting a change on the Services. Customer may notify Muni-Link at any time by email, fax, or written mailed communication as per MuniLink's contact information in the Schedules attached hereto and such notice shall be deemed given three (3) business days after mailing or 12 hours after sending an email.

11.4 The failure of either party to insist on strict performance by the other party to any provision of this Agreement shall not be construed as a waiver, release, or relinquishment thereof. Any waiver must be in writing signed by the waiving party in order to be effective, and such waiver shall only be effective to the breach being waived at that point in time and not to future breaches unless later waived in writing as provided for herein. No failure or delay by either party in exercising any right shall constitute a waiver of that right. Except as expressly provided herein, all of the parties' rights and remedies shall be cumulative, and none of them shall be in limitation of any other right or remedy in law or equity.

11.5 If any provision of this Agreement is held invalid or unenforceable to any extent, the remainder of the provision or this Agreement shall not be affected thereby and that provision or this Agreement shall be enforced to the greatest extent permitted by law.

11.6 THE PARTIES EXPRESSLY WAIVE THEIR RIGHTS TO A TRIAL BY JURY, AND AGREE AND CONSENT TO A TRIAL BY COURT. The parties irrevocably agree that jurisdiction and venue with respect to any action arising from this Agreement shall be solely in the federal courts of Boone County, Missouri, and each party waives all objections to personal jurisdiction and venue. The parties agree that the provisions of this Agreement shall be interpreted in accordance with the laws of the Commonwealth of Pennsylvania without regard to its choice of law provisions.

11.7 This Agreement contains the entire understanding of the parties relating to the subject matter hereof. No amendment or modification of this Agreement shall be valid or binding upon the parties unless it is in writing and signed by the duly authorized officers of the parties. No other agreements or understandings, either written or oral, shall apply. This Agreement shall control over any purchase order with any contrary or additional terms issued by the Customer.

IN WITNESS WHEREOF, each of the parties has caused this Agreement to be executed by a duly authorized representative.

Muni-Link, LLC

By: \_\_\_\_\_  
Ryan Shaulis, Vice President Sales & Marketing

Date: \_\_\_\_\_

Boone County Regional Sewer District

By: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_



**MUNI-LINK BILLING****CUSTOMER INFORMATION**

Name: Boone County Regional Sewer District

**BILLING** Address: 1314 N 7<sup>th</sup> St.  
Columbia, MO 65201

Phone: (573) 443-2774

Website: <https://bcrsd.com/>

Management Contact: Jesse Stephens  
Title: Interim Executive Director  
Phone: (573) 239-4025  
Email Address: [jstephens@bcrsd.com](mailto:jstephens@bcrsd.com)

Primary Muni-Link Contact: Drew Perkins  
Title: Administrative Assistant  
Phone: (573) 801-3173  
Email Address: [dperkins@bcrsd.com](mailto:dperkins@bcrsd.com)

Accounts Payable Contact: Drew Perkins  
Title: Administrative Assistant  
Phone: (573) 801-3173  
Email Address: [dperkins@bcrsd.com](mailto:dperkins@bcrsd.com)

Tax Exemption ID: 43-1304908 (See attached W-9)

Service Types Billed for: Sewer / Trash

Services Billing Cycle: Monthly

How many Total Accounts: 7800 – as of the effective date of this agreement

**MUNI-LINK SERVICE**

Muni-Link Billing is a comprehensive cloud based software solution that incorporates Customer Information System, Utility Billing, and Collections Management in an integrated environment.

Anticipated Go Live Date: 120 to 150 days from receipt of data for conversion

Implementation, Training and Data Conversion Fee: \$26,255 – for a full remote implementation. Travel and expenses can be quoted for on-site training and implementation days. This fee is for our standard best practice data conversion and implementation process including customer readiness and acceptance prior to go live, and includes 3 years of history being imported directly into our system from one database of documented data, as provided by the Customer. Half of this fee is due 30 days from date of contract signature. The other half is due 60 days from date of contract signature.

**Muni-Link Software Fee:** \$3,099 per month – for 7,800 accounts – and includes the Software License, Updates and Enhancements, Hosting and Unlimited Support. Billing for our Software Fee will begin 30 days before the agreed upon original Go Live Target Date established during the Implementation Project Kick-off Call (or the actual Go Live Date if sooner).

\* Note – unless noted otherwise, pricing is valid for 90 days.

**Timely Payments:** Payments for the Implementation/Data Conversion and initial recurring Software Fee invoices are due on time regardless of project delays not specifically caused by Muni-Link.

**Muni-Link Invoicing Cycle:** MONTHLY – 30 days in advance

**Automatic Price Adjustment:** The Software Fee will increase on a prorated basis, each time the total number of accounts (excluding inactive accounts) increases by 25 or more.

**Annual Price Adjustment:** For Cost of Living increases and ongoing Software Enhancements, the Software Fee is subject to an annual increase of 3.5%, or the annualized Cost of Living increase as per the Bureau of Labor Statistics Northeast Region CPI Index, if higher, starting one year after the first Software Fee invoice.

<b>MUNI-LINK OPTIONS, OTHER SOFTWARE and TERMS</b>
--

**NOTIFICATIONS and COSTS**

☒ Customer elects to use Customers Notifications, for Billing and/or Service Orders, at the rates below

☐ Customer does NOT elect, to use Customer Notifications right now, but can sign up anytime

- One-time Setup Fee                      Included
  - Monthly Campaign Fee                  Included
  - Usage Fees
    - Emails                                      \$3.00 per 1,000 (.03 cents each)
    - SMS/Text                                  \$.045 per each 160-character message
    - Voice Calls                                \$.06 per minute (whole minute increments)
- SMS/Text and Voice Calls are Domestic / US based rates. Usage Fees are subject to change by carriers.*

**INTEGRATIONS**

Customer elects the following Integrations. If selected, these fees have been included in your Implementation, Training and Data Conversion Fee specified in Schedule A.

- ☐ NO Integrations
- ☒ QuickBooks (there is no integration fee)
- ☐ Other approved Accounting                      *specify Accounting software*
- ☐ Approved Asset Management                      *specify Asset Management software*
- ☒ ArcGIS by ESRI                      ☐ Standard ODBC                      ☐ Custom (requires a custom quote)

**EXTRA MODULES AND SOFTWARE AVAILABLE FOR PURCHASE**

1. Customer Loans
2. WebPresence – your web presence and community communication platform

<b>MUNI-LINK, LLC CONTACT INFORMATION</b>
---

Corporate Name and Address: Muni-Link, LLC  
140 Stadium Drive  
PO Box 250  
Bellwood, PA 16617

Phone: (814) 742-7700

Fax: (814) 742-7900

Websites: [www.muni-link.com](http://www.muni-link.com)

Sales Contacts:	Walter Babiak Account Representative (814) 742-7700, ext. 416 <a href="mailto:wbabiak@Muni-Link.com">wbabiak@Muni-Link.com</a>	Ryan Shaulis VP of Sales and Marketing (814) 742-7700, ext. 446 <a href="mailto:rshaulis@Muni-Link.com">rshaulis@Muni-Link.com</a>
-----------------	---	---

Other Contacts: Ginger McCarthy  
Implementation Manager  
(814) 742-7700, ext. 368  
[gmccarthy@muni-link.com](mailto:gmccarthy@muni-link.com)

Mariah Papi  
Customer Support Manager  
(814) 742-7700, ext. 350  
[mpapi@muni-link.com](mailto:mpapi@muni-link.com)

IN WITNESS WHEREOF, each of the parties has caused this Agreement to be executed by a duly authorized representative.

Muni-Link, LLC

By: \_\_\_\_\_  
Ryan Shaulis, VP Sales and Marketing

Date: \_\_\_\_\_

Boone County Regional Sewer District

By: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_