

Stephens, Jesse

From: Stephens, Jesse
Sent: Friday, April 11, 2025 8:08 AM
To: Stephens, Jesse
Subject: E-mail and Website Hosting Update

Dear Board of Trustees,

In the past month we had an issue with a domain name transition that took down our website and restricted our e-mail communications for about 3 days. Thanks to Drew's diligent efforts with the hosting providers, this was able to be resolved. The issue resulted around having passwords inaccurately recorded, and password recovery protocols that were tied to former employees' personal phone devices. Both issues have been corrected and documented and considered a lesson learned moving forward.



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