

June 15, 2023

Dear Valued Customer,

The Boone County Regional Sewer District currently provides wastewater treatment and/or collection services for your residential or commercial unit, billed through Boone Electric Cooperative systems. A 2.56% increase to service rates was approved by the Board of Trustees in 2023 and will be reflected in your July billing. The Board and staff at BCRSD have adopted a focus on continuous improvement, and strive to provide professional and cost-effective sewer service, including efforts to implement lower annual increases. This effort serves to avoid drastic increases in rates, allowing customers to better budget for household expenses. The increased rates include:

- The base service fee of \$27.15 monthly will increase to \$27.65. This fee covers the administrative cost of making sewer service available to the property, and includes the cost of debt service and other fixed costs. This fee is constant while the private sewer lateral is connected to the public sewer main.
- The treatment cost of \$8.25 per 1,000 gallons of water used will increase to \$8.50 per 1,000 gallons. This fee covers the cost of treating wastewater to make it safe to return to local creeks and streams.
- The average sewer bill of 5,000 gallons of treatment may expect to see a total increase of approximately \$1.75 per month.

The need for any BCRSD rate increase is driven by requirements to comply with state and federal regulations for wastewater treatment and collection systems. The BCRSD's increase is intended to keep up with external inflation rates that impact the cost of operations and maintenance, to provide adequate debt service coverage for existing loans, and to provide capital needed to rehabilitate or replace infrastructure on a schedule set by compliance standards.

The BCRSD will complete a routine annual water usage review in June, and an updated water usage average will be reflected on your July statement. Most customers will receive an updated average built from household water readings for January, February and March 2023. Additional water usage reviews are available upon request for most households; accounts using 12-month averages may be reviewed only once per year.

If you have questions or concerns about changes in your sewer billing, please contact the BCRSD office. Our office hours are 8:00 am to 4:30 p.m., Monday through Friday. Emergency maintenance services are available 24 hours a day, 7 days per week by calling the office at (573) 443-2774.

We appreciate the opportunity to serve you and help you protect Missouri waters.