


DATE: February 15, 2022
TO: Board of Trustees
FROM: Sandi Clark 
SUBJECT: Low-Income Household Water/Wastewater Assistance Program (LIHWAP)

The BCRSD received notice from the Department of Social Services on February 11, 2022, that the Low-Income Household Water/Wastewater Assistance Program is expected to begin before the end of February. The BCRSD received a supplier number, has registered its authorized users for this program, and anticipates working with the Central MO Community Action (CMCA) center to approve eligible customers for the assistance.

The process is described as CMCA sending a list of eligible customers who have applied for the LIHWAP, and BCRSD staff will confirm or deny their eligibility based on the status of the customer's sewer account and a recent history of BCRSD payment agreements. The BCRSD intends to approve everyone who is deemed eligible by CMCA, with special attention paid to which account balance should be paid first when multiple balances owed are present.