

DATE: November 16, 2021
TO: Board of Trustees
FROM: Lara Florea
SUBJECT: Rate Increase Effective Date

The current effective dates for changes in customer billing is January 1st for rate increases, and June 1st for water usage changes based on the annual water usage review.

Staff recommends that the BCRSD combine the effective date of these rate changes into one time per year on July 1st.

The benefits of this change:

- One combined increase per year will alleviate the rate payer perception that the BCRSD has increased their rates two times in the same year.
- One combined change per year will increase the effectiveness of communication with rate payers.
- The January effective date can be a difficult time for the budget of some rate payers. A mid-year change may be helpful.
- Staff time will be used more efficiently at a slower time of year for both the BCRSD and Boone Electric.